CORRIGENDUM -2

It is notified to all concerned parties that with reference to our Tender Ref. No. RFP IIITB/EHRC/2022/IT-01, 25-Oct-2022, Software Development and Platform Support Services for National Tele-Mental Health Initiative the following changes are made in specifications w.r.t Tender.

Ser	Page No	Reference	Earlier Statement	Revised Statement
1.	11	1.4 RFP Schedule and Details	Last Date and Time for Bid Submission: 15-Nov-2022, 12 PM	Last Date and Time for Bid Submission: 25-Nov-2022, 12 PM
2.	11	1.4 RFP Schedule and Details	Date and Time for Technical Bid Opening: 15-Nov-2022, 3 PM	Date and Time for Technical Bid Opening: 25-Nov-2022, 3 PM
3.	20	Ser 4 of Table in the Section 4.2 Stage 1 – Evaluation of Eligibility Criteria	The Bidder/Group Company/ Subsidiary/ Parental Company must have a NASSCOM membership.	The Bidder/Group Company/ Subsidiary/ Parental Company should have NASSCOM membership or should have been running operations in India for more than 5 years
4.	21	Ser 10 of Table in the Section 4.2 Stage 1 – Evaluation of Eligibility Criteria	Bidder should be willing to deliver development and implementation services from Bangalore	Bidder should be ready to facilitate Face-to-face meetings with Key project personnel as and when IIITB team notifies giving a reasonable time.

Below sections/notes are being added to the RFP document:

Ser	Page No	Reference	Clarification/Addition	Remarks
1.	17	Sec 2 Scope of Work	Addition of "Sec 2.8 Development Lifecycle Process and Team Level Responsibilities"	Details are provided in this document in the section below this table
2.	17	Sec 2 Scope of Work	Addition of "Sec 2.9 Team Composition"	Details are provided in this document in the section below this table
3.	18	Sec 3.2.1 Commercial Model (under Sec 3.2 Guidelines for RFP Commercial Response)	Clarification	The bidder is not expected to provision for any cloud or telephony infrastructure for the project

Section 2.8: Development Lifecycle Process and Team-Level Responsibilities

Considering the expected project dynamics and the need for agility, a sprint-based lifecycle process is expected to be used for the development track. The tasks and responsibilities are broadly outlined as:
-   Product backlog for each sprint to be defined by IIITB
-   Daily scrums for the entire sprint duration by Vendor
-   Periodic Sprint plan and deliverables progress review by IIITB
-   UAT at the end of each sprint to be done by IIITB
-   Release to production go-ahead by IIITB

Requirement gathering, stakeholder management, UX design, Architecture/Design sign-off and UAT sign-off to be handled by IIITB team.

Section 2.9: Team Composition and Staffing
Selected bidder will be expected to ramp-up teams for Development and Support tracks in 2 modes:
   (a) Core team
   (b) Extended team

(a) Core team:
-   The selected vendor is expected to build and retain a core stable team towards ensuring building and retention of knowledge and expertise, and continuous improvement in delivery of services
-   The below table gives an expected average team composition for the engagement for the development and support tracks
-   The core team composition is expected to be reviewed every 6 months

Development Track	
Role	**Head-count**
Project Manager	1
Technical Architect	1
Technical Lead	1
DevOps	1
Developers	5
Total	**9**

Support Track	
Role	**Head-count**
Project Manager	1
Project Lead	1
Support (Shift) Engineers	4
-	-
-	-
Total	**6**

(b) Extended team:
-   Developers, Testers, Support Engineers to be added on a need-basis
-   Numbers are expected to vary in the range of 3 to 10
-   Expected ramp-up/ramp-down time: as short as possible, to be proposed by bidder

All other terms and conditions of the tender remain unchanged.
Bidders, who have already submitted their bids prior to the issue of this Corrigendum, need to submit again.

Head, EHRC
IIIT Bangalore